



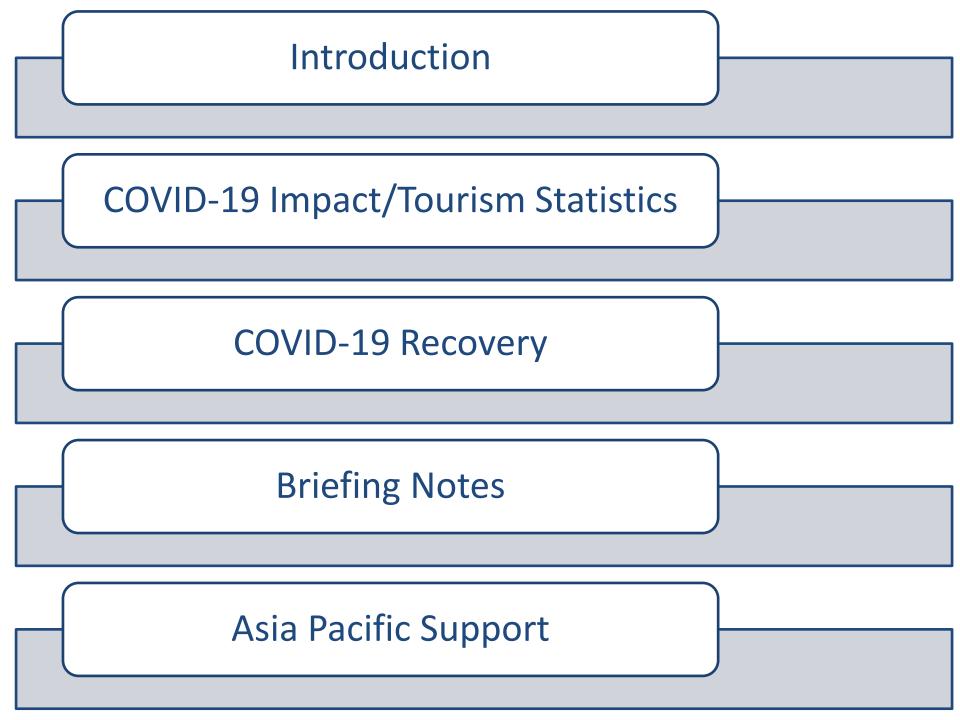
UNWTO Regional Support Office for Asia and the Pacific

UNWTO's Role in Recovery in COVID-19 in Asia and the Pacific

> Future Tourism Leaders Workshop 2021

Symposium Presentation

16 March 2021



Introduction UNWTO/RSOAP



- 160 Member States
- 6 Associate Members
- 500+ Affiliate Members

UNWTO promotes tourism as a driver of economic growth, inclusive development and environmental sustainability and offers leadership and support to the sector in advancing knowledge and tourism policies worldwide.

UNWTO Areas of Work

Sustainable Development

- Biodiversity
- Climate Change
- INSTO
- Global Plastics Initiative
- One Planet

Competitiveness

- Market Intelligence
- Policy & Destination Management
- Product Development

Innovation & Digital Transformation

- Innovation Projects
- Investment Strategy
- Tourism Startup Competitions
- UNWTO Challenges

Ethics Culture & Social Responsibility

- GCET
- Accessibility
- Tourism & Culture

Statistics

- Methodology
- Standards
- Data

UNWTO Academy

- Courses, Webinar, Resources
- TedQual





The UNWTO Regional Support Office for Asia and the Pacific supports the efforts of UNWTO and promotes sustainable policies and practices among Asia-Pacific Members.

UNWTO RSOAP Activities

Hosting Symposiums



Future Tourism Leaders Workshop



Conducting Presentations





UNWTO RSOAP Research

Sustainable Tourism Product Development Opportunities in the Pacific Islands



This research aims to provide knowledge, recommendations and case studies on synergies between tourism growth and tourism product development in Pacific Islands Countries (PIs). It will serve as a tool to:

PICS Featured	Best Practice Cases
Federated States of Micronesia	Federated States of Micronesia and Niue
Fiji	Papua New Guinea and Singapore
French Polynesia	Palau and New Zealand
Kiribati	New Zealand
Niue	Australia, Cook Islands and Vanuatu
Papua New Guinea	Japan and New Zealand
Samoa	Fiji, Hawaii, Japan and New Zealand
Solomon Islands	Fiji and Papua New Guinea
Timor Leste	Japan, Malaysia and New Zealand
Tuvalu	Japan
Vanuatu	Cook Islands and Japan

a) analyze current efforts of tourism product development in Pacific Island states,

b) identify opportunities for product development and make recommendations that promote local entrepreneurship initiatives and community engagement in Pacific Island States;

c) provide good practice scenarios from across the region and other island states, and lessons learned from them;

d) encourage intraregional collaboration and benchmarking among Pacific Island destinations.

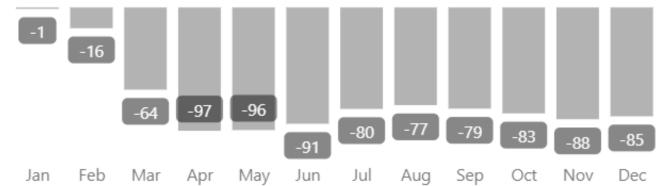
COVID-19 Impact/Tourism Statistics



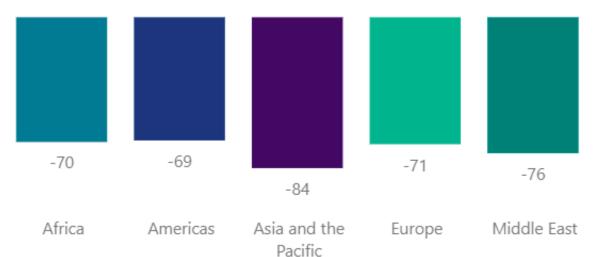
Source: https://www.businessinsider.com/ 2020



International	YTD change (%)	YTD available
Tourist Arrivals	-74	January - December 2020
Change by month (%)		

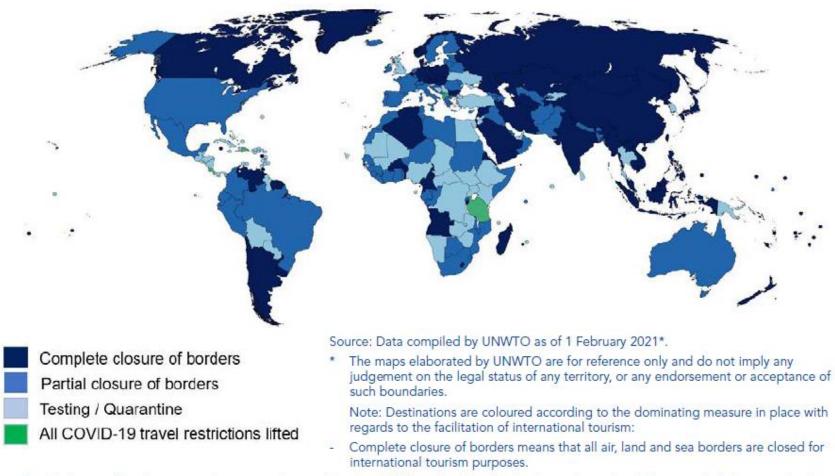


YTD change by region (%)

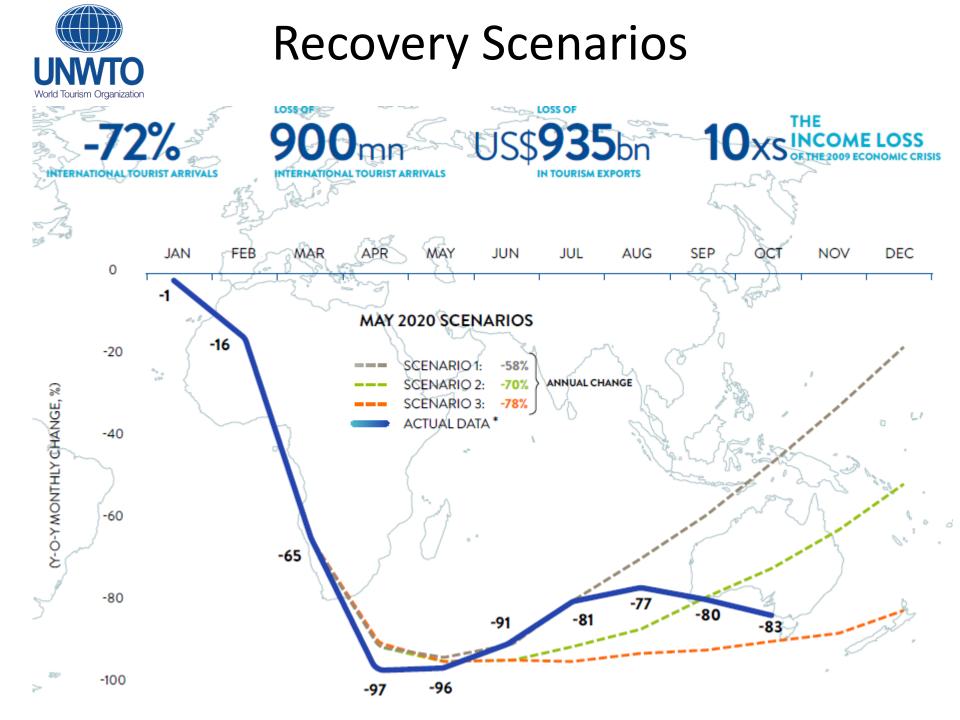


Source: UNWTO Dashboard, 2021

Figure A - Destinations with travel restrictions for international tourism as of 1 February 2021



- Partial closure of borders means that one or the combination of different borders (air, land or sea) are closed, but not all of them; e.g. land borders are closed while travellers can arrive by air. Or e.g. in the case of Schengen borders are closed only towards third-countries. In addition, this category comprises destination-specific restrictions, meaning that entry of specific destinations, usually destinations categorized as highrisk, also due to a high-number of the SARS-CoV-2 variants of concern (VOCs) cannot enter for international tourism purposes.
- Negative COVID-19 testing means that passengers intending to enter a destination for international tourism purposes must present a negative PCR or antigen test taken no more than usually 48 to 72 hours prior to arrival. In some cases, tests have to be taken upon arrival and repeated after a certain period of time, often combined with quarantine.
- All COVID-19 travel restrictions lifted means that all measures that restricted the entry into a destination for international tourism purposes were
 removed.









UNWTO GLOBAL TOURISM DASHBOARD

2020

Tourism results – Region / Country

MONTHLY - YTD

Change int, tourist arrivals - Change- in relative and absolute terms

RECOVERY TRACKER

• Covers key performance indicators for a real time comparison of sector recovery across the world and industries

TOP 10 DESTINATIONS

Most vulnerable destinations

COVID-19

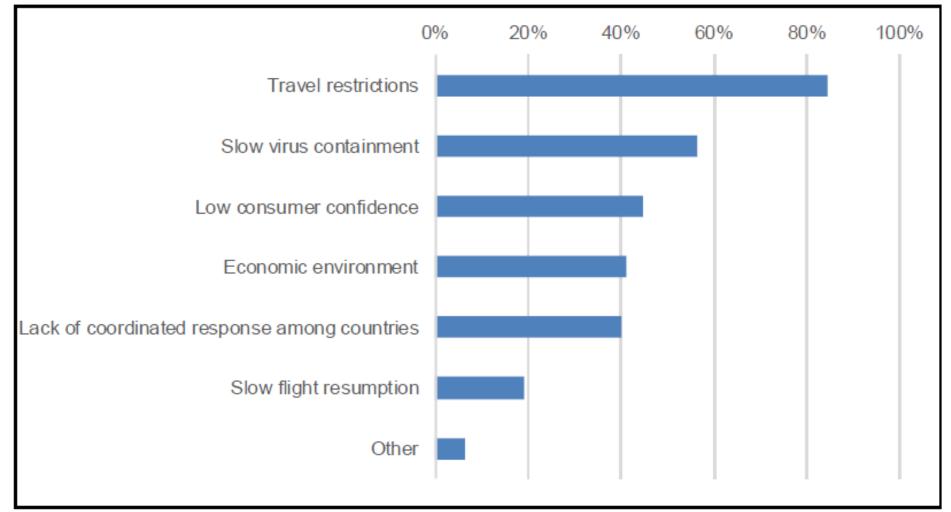
 Countries with most reported COVID-19 cases- Share of tourism

IMPACT

 Assessment of COVID-19 on International tourism Impact of previous crises in international tourism

https://www.unwto.org/unwto-tourism-dashboard

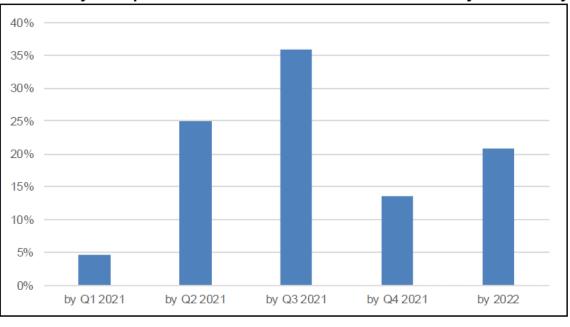
What are the main factors weighing on the recovery of international tourism?



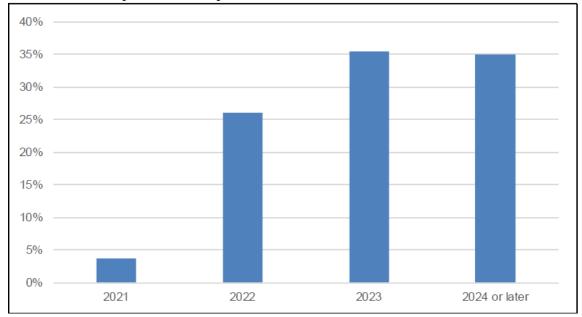
Source: UNWTO Barometer, October 2020



When do you expect a rebound in international tourism in your country



When do you expect international tourism to return to pre-pandemic 2019 levels in your country?



Source: UNWTO Barometer, October 2020

COVID-19 Recovery Initiatives



SUPPORTING JOBS AND ECONOMIES THROUGH TRAVEL & TOURISM

A Call for Action to Mitigate the Socio-Economic Impact of COVID-19 and Accelerate Recovery

UNWTO

GLOBAL GUIDELINES TO RESTART TOURISM

28 MAY 2020



PRIORITIES FOR TOURISM RECOVERY

28 MAY 2020

UNWTO







Policy Brief: COVID-19 and Transforming Tourism

AUGUST 2020

Protection of Livelihoods

United Nations

Boost Competitiveness & Build Resilience

Innovation & Digitalization

Sustainable & Inclusive Green Growth

Coordination & Partnerships







WORLD TOURISM ORGANIZATION (UNWTO)

COVID-19 TOURISM RECOVERY TECHNICAL ASSISTANCE PACKAGE

- The Package includes a **comprehensive list of technical assistance activities**, both of a longer duration with a wide scope, and of a short duration with a specific focus.
- Depending on the situation in a country, different technical assistance activities at various stages of the COVID-19 mitigation and recovery process may be needed.

UNWTO Responds: "Targeted Solutions to COVID-19 Tourism Challenges"

FOCUS AREAS



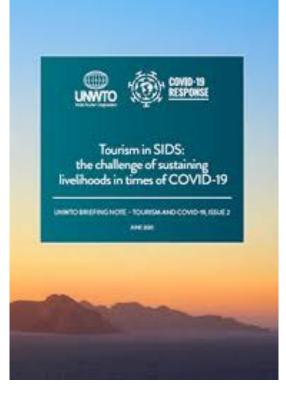
Economic Recovery

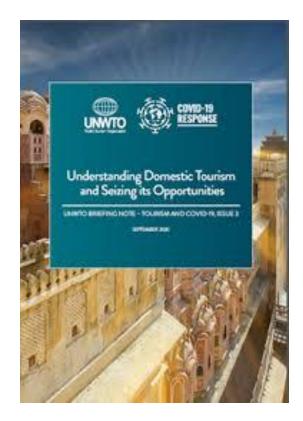
Marketing and Promotion

Institutional Strengthening and Building Resilience

Briefing Notes







1. How are countries supporting tourism recovery ? 2. Tourism in SIDS: the challenge of sustaining livelihoods in times of COVID-19

3. Understanding domestic tourism and seizing its opportunities ?

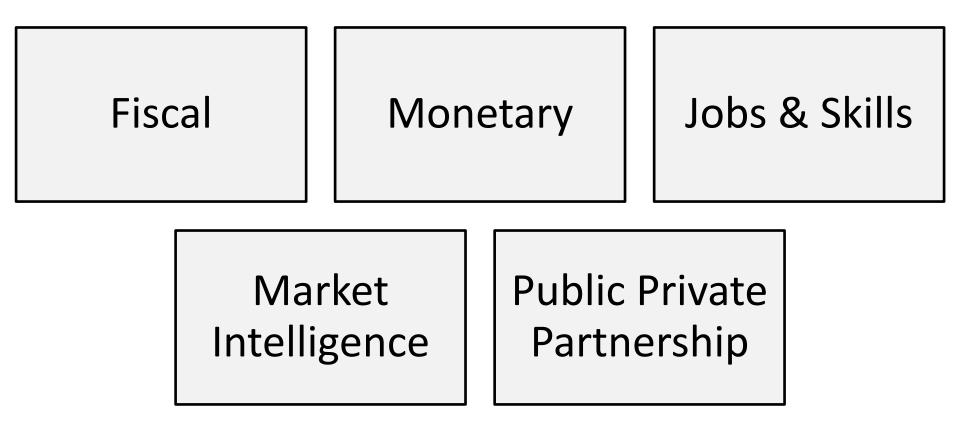


How are countries supporting tourism recovery?

UNWTO BRIEFING NOTE - TOURISM AND COVID-19, ISSUE 2

JUNE 2020

Overview of Policy Responses





Tourism in SIDS: the challenge of sustaining livelihoods in times of COVID-19

UNWTO BRIEFING NOTE - TOURISM AND COVID-19, ISSUE 2

JUNE 2020

Key Findings

- Tourism is a socio-economic pillar of Small Island Developing States (SIDS) and the COVID-19 crisis risks devastating their economies.
- Tourism accounts for over 30% of total exports in the majority of SIDS, reaching as much as 80% in some.
- Such a major shock translates into a massive loss of jobs, a sharp decline in foreign exchange and tax revenues which curbs public spending capacity and ability to deploy the measures necessary to support livelihoods through the crisis.
- Many SIDS have deployed measures to sustain businesses and jobs, often supported by international and regional institutions yet more support is urgent.
- The United Nations Department of Economic and Social Affairs estimates that SIDS economies could shrink by 4.7% in 2020 as compared to 3% for the world economy.
- SIDS require thus an extraordinary international programme to counter the devastating impact of COVID-19 on tourism, their economies and livelihoods.

Policies to Mitigate the Impact, accelerate recovery & build resilience

- SMEs, self-employed and job protection.
- Fiscal relief and financial support to SMEs and self-employed workers
- Measures to restart tourism
- Supported by international and regional institutions



Understanding Domestic Tourism and Seizing its Opportunities

UNWTO BRIEFING NOTE - TOURISM AND COVID-19, ISSUE 3

SEPTEMBER 2020

Domestic Tourism Initiatives Possible Checklist

1. Financial Incentives

- Vouchers
- Fiscal incentives
- 'Long Weekends'
- Financial Support to Industry

2. Marketing & Promotion

- New domestic campaigns
- Digital Focused campaigns
- Promotion on travel restrictions & safety measures

3. Product Development

• Related to nature & outdoor

4. Public Private Partnership

- With Government Agencies
- With Provincial Governments/Association
- With Private Sector

5. Market Intelligence

- Forecasting & Market Insights
- INSTO

6. Capacity Building/Training

- Online training platforms
- Training initiatives

The Philippine Travel Survey Report:

HILIPPINE TRAVEL SURVEY REPORT Joint project of 🕖 X PHILIPPINES

Insights on Filipino Travelers' Sentiments on the New N

COVID-19 Restarting, Transitioning and Resilience Free Online Coaching

THALAND (SRA) ACTIVITIES Innovative Thai desserts mmodation Wellness • Live jazz band Airlines Golf Course



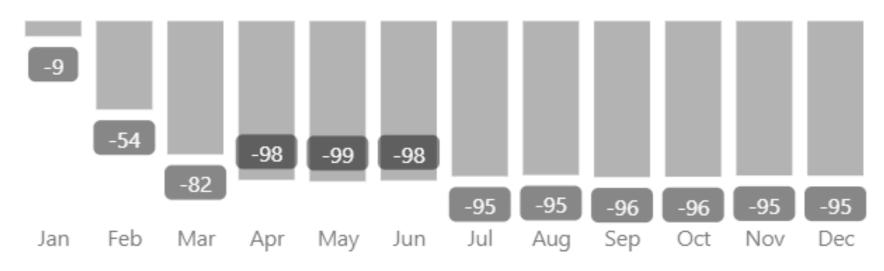


Asia Pacific Support





Change by month (%)



Source: UNWTO Dashboard, 2021



Member States' needs

- 1. Country-specific Tourism Recovery Plans
- Myanmar Tourism Strategic Recovery Roadmap
- Bali pilot project on restarting international tourism in Indonesia

2. Technical Assistance Projects

- Digitalization on Tourism in <u>Bhutan</u>
- 3. Capacity Building Programmes in Tourism Development and Management for Accelerating Recovery
 - Human Capital Development Strategy in <u>Fiji</u>, Growth Scenarios and Priority Markets Reviews for <u>Cambodia</u> and <u>Vietnam</u>, and *Reorienting the tourism value chain towards* sustainability in <u>Samoa</u>
- 4. Support Programme for Building Resilience of Tourism Enterprises to Adapt to the COVID-19 Reality including safety and hygiene

Fiji, Malaysia, Myanmar and Viet Nam

Source: UNWTO, 2020

UNWTO Regional Support Office for Asia and the Pacific



Initiatives and Activities in response to the COVID-19

- 1 Evidence Based Sustainable Tourism Management Guidelines
 - From researching good practices of UNWTO Sustainable
 Tourism Observatories to promote sustainable tourism in Asia and the Pacific
 - Output: Symposium in Tokyo; December 21st , 2020

2 Tourism Crisis Management Guidelines

- From collecting, analyzing and organizing good practices on basic elements of tourism crisis management
- Output: Webinar; February 15th, 2021

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